



SYMLOG  
TRUCKS WAGONS CONTAINERS FORWARDING

YOUR COMPREHENSIVE LOGISTICS OPERATOR



## ABOUT US

**Symlog Ltd. is a comprehensive logistics operator** offering its services to clients worldwide. We are guided by the principle – “quality matters” as we believe that high-quality services allow for building trust and long-term relationships.

Established in 2010 in Warsaw, we have since been providing global freight forwarding services, which in 2020 we have expanded to include warehousing and customs logistics services.

Since 2013, we have been a transport market leader on the New Silk Road connecting Asia with Europe using express intermodal trains.

Currently, in line with the latest environmental standards, we are fulfilling our transport mission by helping our clients reduce their carbon footprint through the optimization of their supply chains, affirming our commitment to creating a more sustainable future.

### **Our services include:**

We offer various modes of transportation: road, rail, maritime, and air, and due to our ownership of a temporary storage warehouse, we also handle shipments that require customs supervision.

- 📦 In each branch of transportation, we handle goods of all sizes, ranging from individual cartons and pallets to full vehicle shipments (trucks, containers, wagons/trains).
- 📦 We offer handling of bulk and liquid cargo (such as grains and fuels).
- 📦 For demanding customers, we provide express services (time-critical).
- 📦 We provide door-to-door shipment services tailored to the individual needs of each client.

### **Neutrality:**

Our company is guided primarily by the quality of service without the need to operate within a specific transport group or utilize its tools. Thanks to this independence, we use all solutions available on the forwarding market, such as rolling stock or terminals, in order to optimize the offer for the customer.

### **Our employees:**

A company is made up of people, and our company consists of professionals with extensive experience gathered during years of work in various fields of the logistics market. We understand the importance of relationships in business, which is why our clients receive interdisciplinary transport-logistics support from dedicated specialists. The individual approach to each client is a highly valued characteristic that provides a sense of security and trust. We take great care of our employees, which likely results in the lowest staff turnover in our industry.

### **Media and education:**

Our company is widely recognized as a logistics expert operating on the New Silk Road, as a result of which we are frequent speakers at conferences, university lectures, and appear as logistics experts in business media. All these events can be followed on our LinkedIn profile and under the 'About Us' > 'Symlog in the media' tab on our website [www.symlog.eu](http://www.symlog.eu)

We invite you to familiarize yourself with the details of our offer on the following pages of this catalogue.





In 2013, the President of China, Xi Jinping, announced the initiative to build the New Silk Road. One of its components involves the development of intermodal rail transport from China to Europe. Over the past decade, our company has become one of the leading players in this area of transportation in Poland.

**Symlog offers intermodal (containerized) transportation of goods** between China and Poland, carried out through rail transport. We provide this service to trading, manufacturing, and freight forwarding companies interested in trade with the Middle Kingdom.

Using express freight trains ensures significantly reduced transportation time and cost-effective prices. The shorter transit time, absence of container rolling risk, and dense network of rail terminals in Europe and Asia enable our clients to maintain a balanced warehouse policy. Additionally, thanks to faster delivery, the customer reduces the cost of money over time, which under today's economic circumstances is quite high.

We provide comprehensive freight forwarding services, including collection of goods from the shipper, customs and terminal handling at several rail terminals in China, rail transportation of containers to Poland, full customs handling, as well as transshipment, palletization, and possible storage of goods.

For an even more complete offer, we propose to use our customs warehouse located in Warsaw. Our offer is directed both to individual firms and corporations, individual customers or freight forwarders.

Every day we organize full container (FCL) and groupage (LCL) transports. It is worth noting that LCL shipments carried out by rail from China are a very advantageous option, both in terms of time and costs. Compared to sea transport, groupage train deliveries are usually faster and cheaper! We encourage you to check our rates!

We give our corporate clients the option of handling block train shipments or wagon groups, and we service each container in the "door-to-door" formula. All goods transported by trains from China to Poland can ultimately be delivered to recipients located throughout Europe.

Symlog is one of the most reliable logistics service providers in Poland, with many years of experience in the industry. We guarantee our clients safety, punctuality, and professionalism, which translates into full satisfaction with our services.

By choosing Symlog as a partner in express cargo transport on the New Silk Road, our clients are sure that their goods will arrive at their destination on time and in perfect condition.

## NEW SILK ROAD





Symlog offers a wide range of warehousing services, providing businesses worldwide with the highest level of service.

Our warehouse is conveniently located near Warsaw, close to the Konotopa junction (A2 motorway and S8 route), allowing for easy transport of goods from East to West, as well as from North to South of Europe. Thanks to its central location, you can plan transport and distribution of goods in any direction, including East to CIS countries.

Our newly built warehouse is an A-class facility that allows for safe storage of goods in accordance with the needs of your company, and experienced staff ensures high standards of service, with a flexible approach to customer needs.

Moreover, we have an extensive offer of services related to contract logistics, such as storage, transshipment, consolidation, packaging, palletizing, and also goods wrapping.

An additional advantage is the possibility of parcel and pallet distribution in the country as well as throughout Europe.

Outsourcing warehousing services will save you time and costs, and contribute to increased efficiency and smoother logistics.

## WAREHOUSE





**Symlog is a company specializing in railway transportation organization** with our extensive experience and direct agreements with railway carriers, we offer professional and comprehensive transportation services.

Our range of services includes identifying optimal transport routes, assisting in the selection and organization of suitable means of transport, guaranteeing the transportation of both small and large cargoes, loading and unloading of goods, ancillary transport services, customs clearance, cargo insurance, and shipment monitoring.

In the past railway transportation has played a significant role in transporting large quantities of goods over long distances. Nowadays, this sector has undergone flexible development, enabling efficient deliveries even with single wagons or containers.

Symlog offers services enabling connections between Europe and Asia, which is an important element of multimodal transport. Our railway forwarding works exceptionally well for shipments from European countries to Central Asia, including Kazakhstan, Mongolia, Uzbekistan, Tajikistan, Turkmenistan, Azerbaijan, and Georgia.

However, our company focuses not only on efficiency and competitive prices. We attach great importance to environmental protection and CO2 emissions reduction. We support the shift from road transport to railway transport, which is more environmentally friendly. Transferring a portion of shipments from trucks to freight trains contributes to reducing greenhouse gas emissions, especially CO2.

Railway transportation is more fuel-efficient and has a smaller impact on road degradation and the landscape. Through our railway transportation services, we assist clients in achieving sustainable development goals and environmental stewardship.

We continue to seek new solutions and technologies that will further reduce CO2 emissions and promote sustainable development in the logistics industry. Our goal is not only to provide professional transportation services but also to care for the natural environment and support the development of an ecological logistics sector.

We invite you to take advantage of our railway transportation services, which not only guarantee efficiency and competitive prices but also contribute to the protection of the natural environment.

## RAIL FREIGHT





## ROAD FREIGHT

**Symlog Ltd. is a comprehensive logistics operator** that offers its services to clients worldwide, specializing in efficient road transportation. Our team consists of experienced professionals who leverage their knowledge and skills to ensure the smooth execution of entrusted transportation tasks. We take pride in delivering professional, reliable, and comprehensive services to meet the diverse needs of our clients.

When it comes to road transport, we prioritize the regions of Europe and Asia. Our expertise lies in providing services within Europe, including destinations such as the United Kingdom, Ireland, France, Belgium, the Netherlands, Germany, Italy, and Turkey.

Additionally, we have extensive experience in serving countries within the Commonwealth of Independent States (CIS), such as Kazakhstan, Uzbekistan, Azerbaijan, Mongolia, Georgia, and Ukraine.

Thanks to our vast experience and an extensive network of contacts in these regions, we can offer competitive rates for transportation. Whether it's full truckload shipments, partial loads, or pallet shipments, we provide tailored solutions to meet the unique requirements of each client. Our capabilities also extend to specialized transports, such as high-value cargo, temperature-controlled shipments, and oversize cargo.

One of our core strengths is our consolidated less-than-truckload (LTL) freight service to CIS countries. Through our state-of-the-art warehouse facility near Warsaw, we offer efficient consolidation options for small shipments, ensuring cost-effective and timely deliveries. Moreover, our warehouse serves as a strategic distribution hub for palletized and parcel shipments, enabling seamless distribution across Poland and throughout Europe.

By choosing Symlog as your road transportation partner, you can rely on our professional expertise, punctuality, competitive pricing, and comprehensive support. We are committed to meeting your individual needs and exceeding your expectations. Experience the efficiency and peace of mind that comes with partnering with Symlog for your road transport requirements.

Symlog - Your Trusted Partner for Reliable Road Transportation Services.





## SEA FREIGHT



**Our company offers comprehensive maritime freight forwarding services**, focusing on the highest quality and safety of cargo handling. We specialize in transporting diverse goods across seas and oceans using specialized vessels. We provide logistic services, customs clearance, warehousing, and shipment monitoring. We handle cargoes in Polish and foreign ports.

Our team consists of experts in delivering comprehensive maritime chartering services for various industries worldwide. We offer high-quality vessels such as Open-hatch, Heavy lift, Ro/Ro, Coasters, Bulk Carriers, General Cargo, Semi-submersible, Tugs and Barges, and provide professional project management, contract handling, and service execution.

As experts in chartering, we establish direct cooperation with our partners to ensure utmost flexibility, competitive prices, and immediate response to their needs.

Within our intermodal services, we handle two types of cargoes: FCL (Full Container Load) and LCL (Less than Container Load), allowing us to offer transportation for both full containers from a single shipper and consolidated shipments.

Our offering includes various types of containers that ensure safe and efficient transportation of your goods by sea. Among the most popular ones are:

- Standard Container, also known as a dry van, is the most commonly used container type in maritime transport. Its structure consists of a metal frame and steel walls, with a fully enclosed interior, ensuring the safety of transported goods. These containers are available in different sizes, with the most common versions being 20 feet (approx. 6 meters) and 40 feet (approx. 12 meters) in length. Various height variants are also possible, including standard and high cube. Standard containers are used to transport a wide range of cargoes, including clothing, electronic equipment, food, and more.
- Reefer Container: This type of container is used for transporting goods that require controlled temperature. It has additional thermal insulation features and cooling systems that maintain stable temperature conditions inside the container. Reefer containers are commonly used for transporting fresh food products such as fruits, vegetables, meat, and fish. They provide a stable environment for goods to retain freshness and quality.

Container type	Length (cm)	Width (cm)	Height (cm)
20 ft. container DV (GP)	590	235	239,5
40 ft. container DV (GP)	1219	235	239,5
40 ft container HC (High Cube)	1219	235	269,5

\*Please note that these dimensions may slightly vary depending on the shipping line and container manufacturer.





**Symlog offers comprehensive organization of air transportation**, including the preparation of all necessary documents. We also act as your representative in customs matters related to air freight. Regardless of the size of the cargo and the place of delivery, we guarantee effective handling of air transport.

Drawing on our contacts and knowledge of available offers, we establish connections with various airlines to find the most advantageous solutions for our clients. Our goal is to select the best airline that ensures not only safe and timely delivery of goods, but also the most favorable rates and transport conditions.

Before the planned shipment of goods, we thoroughly check and coordinate all necessary documents related to air transport. We take care of compiling information such as invoices, waybills, customs documents, permits, and others to ensure compliance with regulations and smooth transportation process. With our professional service, you can be confident that your air transport will be conducted with the utmost care and in accordance with all requirements.

We invite you to take advantage of our comprehensive air transport services, which will bring benefits to your company. Please contact us today, so that we can provide you with professional logistic support in the field of air transport.

## AIR FREIGHT





**Symlog - a company with traditions that engages in Corporate Social Responsibility.**

We are a company that combines traditions with a modern approach to business. As an organization, we are committed to activities that benefit society and the environment, known as Corporate Social Responsibility (CSR). Our CSR approach encompasses not only achieving economic goals but also caring for the well-being of our employees and the communities in which we operate.

As part of our CSR approach, Symlog focuses on providing fair and safe working conditions and eliminating discrimination in the workplace. We adhere to ethical principles and ensure that every employee is treated fairly and with respect. We have implemented a diverse work environment in terms of age, which contributes to a variety of perspectives and experiences in the workplace.

We are also active in supporting charitable organizations and promoting equal opportunities. We provide equal opportunities for women and men in the recruitment and promotion processes, as well as equitable compensation for work of similar nature and level. Our CSR practices contribute to improving the quality of life for employees, increasing job satisfaction, and building a positive image of our company as a socially responsible employer.

Direct interaction between employees and top management is crucial for us in the context of CSR. This allows employees to express their opinions and suggestions regarding CSR activities in our company, enabling better alignment of these actions with their needs. Direct contact with top management also contributes to increasing employee engagement and motivation, which translates into the quality of their work and the results achieved.

We are proud of our CSR approach and are committed to continuously improving our practices in this field.







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